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Dons Madsen, Jørgen

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IT Asset/Configuration Manager at Maersk Group IT Infrastructure Services (MG IS)
Copenhagen Area, Capital Region,
Denmark
Information Technology and Services



Summary

My key professional interest is Asset Management, which I have been doing for several years. Previous years I have been managing Flexera FLEXTNET Management Suite (former Managesoft) and have facilitated the enrolment of asset discovery agents on more than 90.000 computers. As most of our computer assets are vendor hosted, I am managing our data center vendors and their service delivery, such as accurate monthly asset configuration reports.

Well skilled in managing enrolment plans in data centers and companies and vendor management cooperating with different people and cultures throughout the world.

Experience

IT Asset/Configuration Manager
Maersk Group IT Infrastructure Services (MG IS)



January 2014 – Present (1 year 1 month)Copenhagen Area, Denmark

My main focus and responsibility is to manage our Vendor Data Center Server Configuration Management team to ensure that our monthly HW and SW Configuration Reports are providing Business Area owners and SDM highest possible quality data. Such data is vital for the best technical and cost effective configuration of our business systems.

Closely linked to this is my responsibility to ensure that all MG IS servers to have a functional Flexera SW/HW inventory agent installed on all virtual/physical servers OS platforms, i.e. AIX, UNIX, SUN Win/Linux, etc. This online data is crucial for our license consumption and software compliance, as for the validation of the HW configuration reported to us.

IT Asset Manager

Maersk Line

January 2012 – Present (3 years 1 month)Data Center Management, Maersk Line IT Asset Configuration/Capacity Management, Cost optimisation, Budget and Invoice handling/SAP, Project Management

IT Asset Manager - Inventory

A. P. Møller-Mærsk A/S

2010 – December 2011 (1 year)Copenhagen Area, Denmark

System Prime Mover for maintaining data quality and ensuring adequate configuration of Flexera FLEXNet Management Suite (former Managesoft) on the basis of upload from 10 data sources in the APMM Group.

Leading objective is firstly to ensure timely and widespread enrolment of Inventory Discovery Agents on all workstations and wintel/nonwintel servers, as well as establishing Remote Discovery Execution on Oracle, ESX and Citrix servers. Secondly to ensure best possible data quality from each data inventory, which facilitates me to deliver Inventory reports for either cost allocation, software purchase or software optimization, etc.

I have daily experience in planning, monitoring and controlling technical support from third part vendor.

Software Asset Manager

A. P. Møller - Mærsk A/S

2005 – 2010 (5 years)

Current role contains the responsibility of service delivery regarding Software Asset Management for all CSC customers and the APMM Group worldwide.

- Keep and maintain record of all installed software
- Keep and maintain record of all purchased software licenses and safe keep same
- Recycle unused software
- Review options for cost sharing by suggesting consolidation of license use using consecutive user licenses, server based users as to single based users, etc.

Public Sector Consultant

Danish Embassy in Mozambique

2002 – 2004 (2 years)

Public Sector Consultant for the Danish Embassy in Maputo. Completed the finalisation of the Public Sector Programme documents and assisted the Economic counsellor of the Embassy in his capacity of chairman of the G11 Donor Group on macro economical support to Mozambique (budget support).

IT: Responsible for implementation, service and maintenance of “secure” and “open” domains based on tcp/IP Windows 2000 platforms, incl. WAN/LAN, mail server, workstations, firewalls and virus defence with a high focus on security.

IT and Communication Manager

Hermedico A/S

1999 – 2002 (3 years)

Programme Officer

UNDP

January 1992 – January 1996 (4 years 1 month)

Certifications

ITIL ver. 3 Fondation Examination

Examination Institute for Information Science, London, License c.812934

July 2008 – Present

Education

Roskilde Universitetscenter

Cand. Comm/Scient. Soc., Communication & International Development Studies

Byskolen